



Our Ref: 001/RRA/CCS/2026

Date: 29/01/2026

Your Ref:

ANNOUNCEMENT

Application for Customs Duty Remission

Pursuant to Article 140 of the East African Community Customs Management Act, 2004 (EAC CMA 2004) and considering that the Council, through notices in the Gazette, may determine from time to time the use of imported materials in the manufacture of approved goods for domestic consumption;

Rwanda Revenue Authority (RRA), Customs Services, informs all manufacturers interested in applying for Duty Remission for the fourth quarter (April-June 2026) of the Fiscal year 2025/2026, that the applications will be received starting from 01/02/2026 up to 28/02/2026. Applications are sent via <https://drs.eac.int>.

The following requirements must be met to qualify for duty remission.

1. Application must be addressed to the Commissioner for Customs using Form R1;
2. Applicants must submit a detailed production formula;
3. Applicants requesting for renewal must submit the stock of the remaining raw materials from previous imports and the stock of unsold products at the time of application;
4. Applicants must submit a valid business registration certificate issued by the Rwanda Development Board (RDB);
5. Applicants must submit the valid EBM V2 that received the latest updates;
6. Applicants shall provide a valid Tax clearance certificate;
7. Applicants operating in more than one sector must submit separate applications for each sector of manufacturing;
8. Applicants must have the necessary machinery installed or a complete set of machines in place and ready for production.

Note:

- Applicants with outstanding Customs arrears or whose previous duty remission was revoked, will be disqualified.
- Complaints regarding unconsidered applications must be submitted at least 15 days prior to the beginning of the quarter.
- Application submitted without all required documents will not be considered;

For further clarification, contact Customs Services on 0788185676.

Sam Kabera
Commissioner for Customs Services

