



Our Ref:882/RRA/CSD/CSD//2026

Date:05-Aug-2026

Your Ref:

ANNOUNCEMENT

Call for Applications for Customs Duty Remission

Rwanda Revenue Authority (RRA) informs all manufacturers interested in applying for Duty Remission for the second quarter (1 October 2026 – 30 June 2027) of the Fiscal Year 2026/2027 that the deadline to submit the applications is scheduled on 31 August 2026. Applications should be submitted online through the Duty Remission System (DRS) at: <https://drs.eac.int>

This is in line with Article 140 of the East African Community Customs Management Act, 2004 (EAC CMA 2004), which empowers the Council to determine, through notices published in the Gazette, the use of imported materials in the manufacture of approved goods for domestic consumption.

Requirements:

1. Applications must be addressed to the Commissioner for Customs using Form R1;
2. Detailed production formula;
3. Full Registration Information of Domestic Company issued by the Rwanda Development Board
(RDB) indicating the sector of Manufacturing;
4. A valid Tax Clearance Certificate;
5. A valid EBM Adoption certificate that received the latest updates;
6. Renewal applicants must submit the quantity of remaining raw materials and unsold products from previous imports.
7. Applicants operating in more than one sector must submit separate applications for each sector
of manufacturing;
8. Applicants must have the necessary machinery installed or a complete set of machines in place
and ready to be used in production.

Note:

- Application submitted without all required documents will not be considered;
- Applicants with outstanding Rwanda Revenue Authority arrears or revoked duty remission facility will be disqualified.
- Complaints on unconsidered applications must be submitted 15 days before the start of the quarter.

For further clarification, contact Customs Services on 0788185676.


Kabera Sam
Commissioner for Customs Services

