

Our Ref: ...004/RRA/CCS/2025

Date: 6.11.2025

Your Ref:

ANNOUNCEMENT

Application for Customs Duty Remission

Rwanda Revenue Authority (RRA), Customs Services, informs all manufacturers interested in applying for Duty Remission for the third quarter of the FY 2025/2026, that the application deadline is set for November 30, 2025. Applications are sent via <https://drs.eac.int>.

Applicants must fulfill the following requirements:

- Application letter addressed to the Commissioner for Customs using Form R1;
- A detailed production formula;
- A valid EBM V2 that received the latest updates;
- Valid tax clearance certificate;
- Applicants requesting for renewal must submit the stock of the remaining raw materials from previous imports and the stock of unsold products at the time of application;
- Applicants must submit a valid business full registration certificate issued by the Rwanda Development Board (RDB).
- Applicants operating in more than one sector must submit separate application for each sector;

Note:

- Applicants with outstanding Customs arrears or whose previous duty remission was revoked, will be disqualified.
- Applications submitted without all required documents will not be considered;
- Complaints regarding unconsidered applications must be submitted at least 15 days prior to the beginning of the quarter.

For further clarification, contact Customs Services on 0788185676.

Gatera Yvonne
Assistant Commissioner for Customs Support Division

