



Our Ref: 15/RRA/CG/TPS/2024  
Your Ref: .....

Date: 03/01/2024

**ANNOUNCEMENT**

To ensure effective collaboration with stakeholders involved in customs operations, the Rwanda Revenue Authority (RRA) informs importers, transporters, bonded warehouse operators and clearing agents to adhere to the following guidelines:

1. Transporters of goods under customs control must obtain a license issued by Commissioner for Customs, as stipulated in Article 244 of the EAC Customs Management Act. Requirements to be licensed shall be communicated to concerned stakeholders.
2. For importers of consolidated cargo, the clearing agent engaged at the point of entry (Mombasa, Dar-es-Salaam, airport, or any other location) shall remain responsible for clearing all the goods until the whole consignment is released in customs;
3. Information recorded on the invoice, arrival notice and customs declaration must clearly describe the goods (the type, quantity, price, country of origin and other pertinent details) to avoid ambiguity;
4. Arrival notices must prominently display the HS Code for each item, the weight and quantity of every type of goods;
5. Storage of goods in customs must be done with clear distinction of goods destined for home consumption versus those for re-export.

The aforementioned guidelines take immediate effect.

**BIZIMANA RUGANINTWALI Pascal**  
**Commissioner General**



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TO SERVE**