



Our Ref: 192/RRA/C.G./TPS/2024

Date: 14/03/2024

ANNOUNCEMENT

Reward for final consumers who request EBM Receipt

Rwanda Revenue Authority (RRA) informs all final consumers that they shall be rewarded with 10% of the Value Added Tax (VAT) on the invoice when they request and obtain EBM invoices on their purchases.

When you are denied an EBM receipt or given one that doesn't match the sales value, you must inform RRA in order to intervene. In this case, the seller shall face a penalty of 10 times the VAT shown on the invoice (for the first occurrence) of which 50% shall be an additional reward for the informant final-consumer.

To this effect, RRA requests all final consumers to register through a designated system in order to have access to view their accrued rewards corresponding to their EBM requests.

Registration to the system can be done as follows:

1. Dial *800# on your mobile phone and follow the prompts.
2. Register online via myrra.rra.gov.rw

Note :

1. A final consumer has to provide to the seller the telephone number which will receive the reward in order to be recorded on the EBM receipt.
2. The seller shall not request the final consumer to provide a TIN or purchase code.

For more information, call our toll-free number 3004 or send us direct messages through social media platforms.

BIZIMANA RUGANINTWALI Pascal
Commissioner General

