



Ni gute umuntu abona  
**ishimwe kuri facture**  
**ya EBM yatse?**

Kugira ngo ubone ishimwe ry'10% ya TVA,  
usabwa kuba wariyandikishije mu barihabwa  
ukanze **\*800#** cyangwa unyuze ku rubuga rwa  
**myrra.rra.gov.rw**, hanyuma buri uko uhashye  
**ugasaba umucuruzi gushyira nimero yawe**  
**ya telephone kuri fagitire ya EBM agukoreye**



**How do I get the reward  
for an EBM receipt requested?**

To receive the 10% VAT reward, **dial \*800#** or visit **myrra.rra.gov.rw** and follow the steps to register. Secondly, ensure that for every purchase you make, **you request the seller to include your phone number on the EBM invoice.**



Ese 50% ihabwa umuntu  
wese utanze amakuru y'aho  
batamuhaye **fagitire ya EBM?**

Is 50% given to any individual  
who reports a seller who denies  
them an **EBM receipt**?

Yego, igihe cyose utanze  
amakuru, **nyuma y'igenzurwa**  
**umucuruzi agacibwa ibihano,**  
**uhabwa 50%** y'ibyo bihano aciwe.

Yes, whenever  
you report a seller and penalties  
are applied after the assessment,  
you receive a **50% reward** of the  
imposed penalties.



Ni gute umuntu yareba  
ishimwe agejejemo?

Kugira ngo urebe  
ishimwe ugejejemoukanda **\*800#**  
**ugakurikiza amabwiriza** cyangwa  
ukanyura ku rubuga **myrra.rra.gov.rw**  
ukandikamo **nimero yawe ya telephone**  
**n'ijambo banga wahawe wiyandikisha,**  
**ugakanda ahanditse "Log in"**



How do I check my  
accrued rewards?

To check your accrued rewards,  
dial **\*800#** and follow the prompts or visit  
**myrra.rra.gov.rw** and enter **your phone  
number and password you received  
after registration**, then click on  
the "**Log in**" button.



Umuntu wiyan  
dikishije mu  
kubona **ishimwe kuri TVA**  
aribona gute?

How may I receive  
**my VAT rewards** after  
registration?

Nyuma yo kwiyandikisha no  
kwaka facture za EBM, **ishimwe**  
**rizajya rigera konti ya momo cg banki**  
**mwahisemo buri mezi atatu uhereye**  
**igihe wasabiye fagitire**

After registering and requesting  
for EBM invoices, **the rewards**  
**will be credited to your chosen**  
**mobile or bank account every**  
**3 months.**



Umuntu ufile telephone itari  
smartphone cyangwa nta interineti,  
nta kuntu yareba ishimwe afite  
kuri TVA?



How do I check for  
my VAT rewards without  
a smartphone or the internet?

Nyuma yo kwiyandikisha no  
kwaka facture za EBM, **amashimwe**  
**azajya agera kuri konti ya momo cg banki**  
**m wahisemo nyuma y'amezi 3** muhereye  
igihe m watangiriye gusaba fagitiire

If you do not have a smartphone  
or the internet, you may check your  
accumulated VAT rewards by dialing **\*800#**  
and following the provided instructions.  
Simply select "**VAT Rewards Services**"  
then choose 2 "**check balance**"



Ni gute nareba ko ID yanje  
iri muri system y'abazahabwa  
ishimwe kuri TVA?



How can I confirm if my ID  
number has been registered in  
the VAT reward system?

Iyo umaze kwiyandikisha ukabona  
ubutumwa ko kwiyandikisha byagenze neza,  
ugahabwa n'ijambo banga, **indangamuntu**  
**yawe iba yamaze kugera muri sisiteme**  
**y'abahabwa ishimwe kuri TVA**

Upon successful registration  
and receipt of confirmation  
along with a password, **your ID is**  
**automatically registered in the**  
**VAT reward system.**



Ni gute nabona **10% ya TVA** ku byo naguze, igihe nsabye **facture ya EBM?**



How can I get **10% of the VAT** on my purchases if I request for an **EBM receipt?**

Kugira ngo **uhabwe 10% y'ishimwe kuri TVA** yanditse kuri fagitire wahawwe, **usabwa kwibutsa umucuruzi buri gihe gushyira nimero yawe ya telephone kuri fagitire ya EBM aguhaye**

To qualify for a **10% VAT reward** indicated on your invoice, it's necessary to **always ask the seller to record your telephone number on the EBM invoice.**



Ni gute namenza ko **umucuruzi yanditse muri TVA** igihe mpawe **fagiture ya EBM?**

How can I confirm if the seller is **registered on VAT** when I am given an **EBM receipt**?

Ni byiza ko niba uhawe **fagiture ya EBM** ureba ahantse **Total Tax B-18%** ko hariho amafaranga, kugira ngo umenye ko umucuruzi yanditse muri TVA cyangwa ko igicuruzwa uguze gicibwa uwo musoro.

Not all sellers issuing **EBM receipts** are **registered for VAT**. To verify whether the seller is registered for VAT or if the goods or services bought are not VAT exempt, you can check on your receipt at the Total Tax column labeled "**B 18%**" to see if there is any value other than 0. **This will give you assurance regarding the VAT registration status of the seller or the VAT exemption status of the purchased items or services.**



Nakora iki mu gihe nguze  
ibicuruzwa **ngasaba fagitire ya**  
**EBM ntibayimpe?**



**What do I do if a seller does not give  
me the EBM invoice when I ask for one  
after purchasing the products?**

Abacuruzi badatanga fagitire za **EBM** baba  
birengagije nkana inshingano zabo, kandi ni  
ikosa rihanwa n'amategeko. **Iyo umucuruzi**  
**ataguuhaye fagitire cyangwa akaguha**  
**idahwanye n'amafaranga wishyuye**, utanga  
amakuru **kuri whatsapp nimero**  
**0739008010**, bagakurikiranwa, ibihano  
baciwe **ukagenerwaho 50% yabyo**.

Issuing EBM invoices is mandated by  
law, and non-compliance is punishable.  
**Please inform us via WhatsApp on**  
**0739008010** to qualify for a VAT reward  
equivalent to **50% of the penalties**  
imposed.



Ese iyo umuntu yatse fagitire  
**adafite TIN**, noneho ahakagiye TIN  
hakajya telefone, **ubwo uwo nawe  
abona 10%**?



If I ask for an invoice when I don't  
have a TIN and I instead use my phone  
number, do I also get a **10% VAT  
reward**?

Iyo uhashye, kuri fagitire ya EBM  
bakandikaho nimero yawe ya telephone mu  
mwanya wa TIN, **uhabwa ishimwe rya  
10% ya TVA iri kuri iyo fagitire**, iyo  
wamaze kwiyandikisha muri gahunda  
y'ishimwe kuri TVA

**YES!** If a phone number is recorded  
instead of a TIN on an EBM receipt,  
registered **individuals are eligible  
for a 10% VAT reward**.



Ese buri wese iryo  
shimwe araribona cg ni  
amahirwe?



Does everyone get the  
10% reward or is it by chance?

**YEGO**, umuntu wese wiyandikishije  
muri gahunda y'ishimwe **kuri TVA** akibuka  
gusaba fagitire no kwandikisha nimero ya  
telefone **kuri fagitire ahawe abona iri  
shimwe**.

**YES**, everyone who is already registered  
for VAT Reward and ensures to have their  
phone number recorded **on the EBM  
receipt requested**, is eligible for a 10% of  
the VAT that is on that receipt.



Nonese ni gute  
nakwandikisha konti  
ijyaho ishimwe?



How do I register the  
account that will receive  
that reward?

Hari uburyo bubiri bwo kubonamo ishimwe  
kuri TVA. Iyo wiyandikishije muri iyi gahunda  
unyuze ku rubuga rwa **myrra.rra.gov.rw**  
uhitamo konti ya banki ushaka ko ishimwe  
ryawe rizashyirwaho. Mu gihe iyo  
wiyandikishije **ukanze \*800#** ishimwe rijya  
kuri konti ya mobile money ya nimerro  
wakoresheje wiyandikisha.

There are two ways of receiving the  
rewards, **via bank or mobile money**. When  
you register for VAT rewards, through the  
**myrra.rra.gov.rw** website you select the  
bank account you want your rewards to be  
deposited in. When you register **by dialing  
\*800#, the rewards are sent to your mobile  
money account of the number you used to  
register.**