

A GUIDE ON HOW TO APPLY FOR SOME BUSINESS TAX ACCOUNTS DEACTIVATION



- ✔ Go to **www.rra.gov.rw**
- ✔ Click on **"Declare Domestic Taxes here"**
- ✔ Fill in your TIN and password and click on **sign in** if you already have an account in E-Tax (If you don't have an account in E-Tax, click **"sign up."** Enter your TIN and the telephone number you used for TIN registration. Submit to get your password for system access)
- ✔ Once logged in click on **"online requests"**
- ✔ Select **"Business closure"** and a page will appear showing either the presence or absence of tax arrears
- ✔ On the displayed page, choose **"Tax closure"** (All the tax types you are registered on will be displayed, and you will need to click on deactivate next to the account you wish to deactivate)
- ✔ Choose one of **the reasons** for Tax account deactivation.
- ✔ Select your preferred method of receiving the OTP: either via **phone** or **email**
- ✔ Fill in the OTP and click on **verify**
- ✔ Click the **submit button** and confirm your request.
- ✔ Upon successful deactivation, you'll receive a confirmation message. Click on **"download letter"** to obtain your confirmation letter.



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Rwanda Revenue Authority



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