



Our Ref 639/RRALCG/TPS/022
Your Ref

Date 14 MARS 2022

ITANGAZO RY'IBIRO BY'IGIHE GITO BITANGA UBUFASHA

Mu rwego rwo kurushaho kunoza imitangire ya serivisi no gufasha abasora kuzuza inshingano zabo mu gihe kigenwa n'amategeko, RRA iramenyesha abasora bose ko bashyiriweho ibiro byihariye byo kubafasha igihe cyose bibaye ngombwa uhereye tariki ya 14/03/2022.

RRA iboneyeho gukomeza gushishikariza abasora bose barebwa n'umusoro ku nyungu kuwumenyekanisha hakiri kare kugira ngo abakenera ubufasha babuhabwe ku gihe bityo n'umusoro wishyurwe hirindwe ubukererwe bwatuma bacibwa ibihano n'inyungu z'ubukererwe.

1. **Ku bamotari muri Kigali** – ibiro by'igihe gito bitanga ubufasha bifunguye kuri stade Nyamirambo
2. **Ku bandi basora bo muri Kigali** – ibiro bitanga ubufasha bifunguye ku cyicaro gikuru
3. **Mu ntara** – ubufasha buri gutangirwa ku biro bya RRA biherereye mu turere dutandukanye

Ku bindi bisobanuro, mwatwandikira kuri e-mail deductibleexpenses@rra.gov.rw, mwaduhamagara kuri 3004 cyangwa mukadusanga ku mbuga nkoranyambaga zacu.

ANNOUNCEMENT ON TEMPORARY HELP DESKS

In the pursuit of streamlining service delivery and supporting taxpayers to fulfill their tax obligations in time, RRA informs all taxpayers that temporary help desks were opened starting from 14/03/2022 in order to support those in need.

RRA reminds all taxpayers to file their income tax early to allow enough time for assistance if needed and payment in order to avoid a delay that might attract penalties and interests of late payment.

1. **For moto taxi riders in Kigali** – the temporary office is open at Nyamirambo stadium
2. **Other taxpayers in Kigali** – the temporary help desk is open at the headquarters
3. **In Provinces** – support is obtained from RRA Tax Centers open in each district

For more information, send us an email on deductibleexpenses@rra.gov.rw or call our toll-free number 3004. You can also contact us on our social media pages.


BIZIMANA RUGANINTWALI Pascal
Commissioner General



**HERE FOR YOU
TO SERVE**